Introduced by Assembly Member Koretz (Coauthor: Assembly Member Negrete McLeod)

February 21, 2003

An act to add Part 12 (commencing with Section 9200) to Division 5 of the Labor Code, relating to employment.

LEGISLATIVE COUNSEL'S DIGEST

AB 1582, as introduced, Koretz. Abusive work environments.

Existing law makes it an unlawful employment practice for an employer, including any person acting directly or indirectly as an agent of the employer, to harass any employee because of race, religious creed, color, national origin, ancestry, physical disability, mental disability, medical condition, marital status, sex, age, or sexual orientation.

This bill would make it an unlawful employment practice to subject an employee to an abusive work environment, as defined, and would specify that an employer, as defined, is vicariously liable for a violation committed by its employee, but would prescribe certain affirmative defenses. The bill would also make it an unlawful employment practice to retaliate against an employee because the employee has opposed an unlawful employment practice under the bill or has made a charge, testified, assisted, or participated in an investigation or proceeding under the bill. The bill would specify that it is enforceable solely by a private right of action, would authorize injunctive relief and would limit an employer's liability for emotional distress to \$25,000 where the unlawful employment practice does not result in a negative employment decision, as defined. The bill would provide that an

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aggrieved employee may elect to seek compensation under the bill or the employee's workers' compensation remedy, but may not accept workers' compensation and bring an action under the bill for the same underlying behavior.

Vote: majority. Appropriation: no. Fiscal committee: yes. State-mandated local program: no.

The people of the State of California do enact as follows:

1 SECTION 1. (a) The Legislature finds and declares all of the 2 following:

- (1) The social and economic well-being of the state is dependent upon healthy and productive employees.
- (2) Surveys and studies have documented that between 16 percent and 21 percent of employees directly experience health-endangering workplace bullying, abuse, and harassment, and that this behavior is three times more prevalent than sexual harassment alone.
- (3) Surveys and studies have documented that abusive work environments can have serious effects on targeted employees, including feelings of shame and humiliation, stress, loss of sleep, severe anxiety, depression, post-traumatic stress disorder, reduced 14 immunity to infection, stress-related gastrointestinal disorders, hypertension, and pathophysiological changes that increase the 16 risk of cardiovascular diseases.
 - (4) Surveys and studies have documented that abusive work environments can have serious consequences for employers, including reduced employee productivity and morale, higher turnover and absenteeism rates, and significant increases in medical and workers' compensation claims.
 - (5) Unless mistreated employees have been subjected to abusive treatment at work on the basis of race, color, sex, national origin, or age, they are unlikely to have legal recourse to redress such treatment.
 - (6) Legal protection from abusive work environments should not be limited to behavior grounded in protected class status, such as is provided under employment discrimination statutes.
 - (7) Existing workers' compensation plans and common-law tort actions are inadequate to discourage this behavior or provide

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adequate redress to employees who have been harmed by abusive work environments.

- (b) It is therefore the intent of the Legislature in enacting this act:
- (1) To provide legal redress for employees who have been harmed psychologically, physically, or economically by being deliberately subjected to abusive work environments.
- (2) To provide a legal incentive for employers to prevent and respond to mistreatment of employees at work.
- SEC. 2. Part 12 (commencing with Section 9200) is added to Division 5 of the Labor Code, to read:

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PART 12. ABUSIVE WORK ENVIRONMENTS

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- 9200. As used in this part, the following terms have the following meanings:
- (a) "Abusive conduct" is conduct of an employer or employee in the workplace, with malice, that a reasonable person would find hostile, offensive, and unrelated to an employer's legitimate business interests. In considering whether abusive conduct is present, a trier of fact should weigh the severity, nature, and frequency of the conduct. Abusive conduct may include, but is not 23 limited to, repeated infliction of verbal abuse, such as the use of derogatory remarks, insults, and epithets; verbal or physical conduct that a reasonable person would find threatening, intimidating, or humiliating; or the gratuitous sabotage or undermining of a person's work performance. A single act normally will not constitute abusive conduct, unless especially severe and egregious.
 - (b) "Abusive work environment" is a workplace where an employee is subjected to abusive conduct that is so severe that it causes physical or psychological harm to the employee.
- (c) "Conduct" is all forms of behavior, including acts and 34 omissions of acts.
- (d) "Constructive discharge" is (1) abusive conduct, (2) which 36 causes the employee to resign, and (3) where, prior to resigning, the employee brings to the employer's attention the existence of the abusive conduct, and (4) the employer fails to take reasonable steps to eliminate the abusive conduct.

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(e) "Employee" is an individual employed by an employer, whereby the individual's labor is either controlled by the employer or the individual is economically dependent upon the employer in return for labor rendered.

- (f) "Employer" includes all individuals and private corporations, partnerships, associations, and unincorporated organizations that compensate individuals in return for performing labor. "Employer" also includes the state or any subdivision thereof, any county, city, city and county, including any charter city or county, and any school district, community college district, municipal or public corporation, political subdivision, the California State University and the University of California.
- (g) "Malice" is the desire to see another person suffer psychological, physical, or economic harm, without legitimate cause or justification. Malice may be inferred from the presence of one or more factors such as outward expressions of hostility, harmful conduct inconsistent with an employer's legitimate business interests, a continuation of harmful, illegitimate conduct after the complainant requests that it cease or demonstrates outward signs of emotional or physical distress in the face of the conduct, or attempts to exploit the complainant's known psychological or physical vulnerability.
- (h) "Negative employment decision" is a termination, constructive discharge, demotion, unfavorable reassignment, refusal to promote, or disciplinary action.
- (i) "Physical harm" is the material impairment of a person's physical health or bodily integrity, as documented by a competent physician or supported by competent expert evidence at trial.
- (j) "Psychological harm" is the material impairment of a person's mental health, as documented by a competent psychologist, psychiatrist, or psychotherapist, or supported by competent expert evidence at trial.
- 9201. It is an unlawful employment practice under this part to subject an employee to an abusive work environment.
- 9202. An employer is vicariously liable for an unlawful employment practice in violation of this part committed by its employee.
- 9203. It is an affirmative defense to an action for an abusive work environment that the employer exercised reasonable care to

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prevent and promptly correct the abusive conduct and the aggrieved employee unreasonably failed to take advantage of appropriate preventive or corrective opportunities provided by the employer. This defense is not available when abusive conduct culminates in a negative employment decision.

9204. It is an affirmative defense to an action for an abusive work environment that the complaint is grounded primarily upon a negative employment decision made consistent with an employer's legitimate business interests, such as a termination or demotion based on an employee's poor performance, or the complaint is grounded primarily upon an employer's reasonable investigation of potentially illegal or unethical activity.

9205. It is an unlawful employment practice under this part to retaliate in any manner against an employee because he or she has opposed any unlawful employment practice under this part or because he or she has made a charge, testified, assisted, or participated in any manner in an investigation or proceeding under this part, including, but not limited to, internal proceedings, arbitration or mediation proceedings, and legal actions.

9206. Where a defendant has been found to have committed an unlawful employment practice under this part, the court may enjoin the defendant from engaging in the unlawful employment practice and may order any other relief that is deemed appropriate, including, but not limited to, reinstatement, removal of the offending party from the complainant's work environment, back pay, front pay, medical expenses, compensation for emotional distress, punitive damages, and attorney's fees.

9207. Where an employer has been found to have committed an unlawful employment practice under this part that did not result in a negative employment decision, the employer's liability for damages for emotional distress may not exceed twenty-five thousand dollars (\$25,000) and the employer may not be liable for punitive damages. This section does not apply to individually named co-employee defendants.

9208. This part may be enforced solely by a private right of action.

9209. An action commenced under this part may be commenced no later than one year after the last act that comprises the alleged unlawful employment practice.

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9210. Nothing in this part may be deemed to exempt or relieve any person from any liability, duty, penalty, or punishment provided by any other law of this state.

9211. The remedies in this part are in addition to remedies under the workers' compensation laws. However, a person who believes that he or she has been subjected to an unlawful employment practice under this part may elect to accept workers' compensation benefits in connection with the underlying behavior in lieu of bringing an action under this part. A person who elects to accept workers' compensation may not bring an action under this part for the same underlying behavior.